



UFCW UNIONS & EMPLOYERS HEALTH & WELFARE FUND - ATLANTA

1740 Phoenix Parkway, Atlanta, Georgia 30349
Phone: 770.997.9910 or 800.241.7701 Fax: 770.909.6596

March 2, 2022

Carolina Participants

On February 15, 2022, the Fund Office sent a file for your pharmacy benefits administered through Kroger Prescription Plans. In error, this file created a new member identification number for you which also created a new Prescription Card being issued to you. Please do not discard your original Prescription Card from KPP. The new card will not be valid as a corrected file has been sent with your original member identification number.

If you have discarded your original card, please contact your member services number for Kroger Prescription Plans, 800-575-7712, and request a duplicate card. Additionally, if you have discarded your original card and need to get a prescription filled prior to obtaining your duplicate card, member services will be able to provide you with the information needed to get your prescription filled.

The Fund Office has provided this information to Kroger so the pharmacies can be notified. We apologize for any inconvenience this may have caused and we will assist in any way possible to avoid an interruption of benefits while this error is being resolved.