



Update: March 16, 2022

UPDATE ON POTENTIAL NETWORK TERMINATION OF NORTHSIDE HOSPITAL & PHYSICIANS EFFECTIVE 4/15/22

Participants enrolled in one of our Anthem benefit plans may be impacted by the termination of Northside from the Anthem network which is currently scheduled to happen as of April 15, 2022.

Under our benefit plans, non-network claims are only covered if:

- The claims are for emergency services;
- The claims for certain non-network providers performing services at an in-network facility (such as radiologists, pathologists and anesthesiologists); or
- There is not a provider available in-network within 50 miles of the patient's home.

This means that most claims for Northside facilities and physicians will not be covered for services incurred after April 15th.

STAY UP TO DATE

Negotiations between Anthem and Northside are ongoing to keep Northside in Anthem's network. For the most up-to-date information on the status of negotiations, participants can check online at: www.anthem.com/northside.

FINDING IN-NETWORK PROVIDERS

While Northside facilities and physicians will remain in-network until April 15th they are no longer shown as participating in Anthem's online directory. Participants who may need to switch providers can locate in-network providers online at www.anthem.com (to make sure they are looking in the correct network, it is recommended to log-in as a member to complete your search). Participants can search for providers and access claims information through the Sydney mobile app.

CERTAIN PARTICIPANTS MAY QUALIFY TO CONTINUE TO USE NORTHSIDE PROVIDERS

In certain circumstances, participants may qualify for "continuity of care" ("COC") which would allow them to continue to have their Northside physicians considered as in-network for a specific period of time. Examples of when a participant may qualify for COC are if they have already started a course of treatment with a Northside provider prior to April 15, 2022, and they:

- Are pregnant – regardless of trimester.
- Have cancer or end-stage renal disease.
- Are in an active course of treatment for an acute medical condition or a serious chronic condition.
- Have a terminal illness and are in end-of-life care.

Participants must apply for COC and their treating physician must complete part of the form and submit it to Anthem for consideration. The form can be found at: https://www.anthem.com/docs/inline/COC_Form.pdf.

Have questions or need help? Contact the Fund Office at 770-997-9910 or toll-free at 1-800-241-3473.